

Access Statement for Sunnymeade Country Hotel

Introduction

We aim to cater for the needs of all who visit Sunnymeade. We have 12 guest bedrooms, 4 of which are on the ground floor. All 4 en suite ground floor rooms (1 double and 3 twin) are wheelchair accessible, 2 having full wheel-in shower rooms. All have grab-rails for washbasin and toilet. The other 8 bedrooms are on the first floor. Of these, all are en suite except for 2 single rooms which share a bathroom. We are deaf accessible and staff sign BSL. Polite, well behaved dogs over 1 year old are welcome (max 3 per reservation).

Pre-Arrival

- We are 10 miles from Barnstaple and 3 from Ilfracombe, Woolacombe and Braunton.
- There is a bus stop close to the hotel with a ½ hourly service.
- The nearest railway station is in Barnstaple.
- There are a number of local taxi services, several of whom have wheelchair access.
- Our website – www.sunnymeade.co.uk provides pictures of a selection of our guest rooms and further information about the services we provide.
- You can contact us by telephone, fax or email . Please see the ‘Contact Information Section’ of this document for details.

Arrival & Car Parking Facilities

- Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.
- We have a large car park, enough for 24 cars, with marked parking bays including 3 for disabled drivers.
- The car park is large enough to accommodate specially adapted vehicles to park, turn and unload wheelchair bound passengers/drivers.
- The car park is illuminated during hours of darkness.
- There is a purpose built 1 in 13 ramp from the car park up to the front door.
- We are able to assist guests with their luggage, if required.

Main Entrance & Reception

- We have an automatic entry front door with code for access provided to guests.
- The width of the door is 34”.
- There is an emergency bell in Reception for out-of-hours use.
- On arrival, guests are required to complete our registration form and are then shown to their rooms and our facilities explained.

Public Areas – General (Internal)

- On the ground floor of the guest house there are no steps, slopes, ramps etc. and the bar, dining room, and lounge are situated on one level.
- The downstairs corridor is 42” wide.
- There are 13 steps leading from the Reception Hall to the first floor bedrooms.

Public Areas – WC

- There is a guest WC off reception. In addition, there is a first floor WC and bathroom.

Dining Room/Bar

- The entrance door to the dining room is 28" wide.
- Guests dine at separate tables which are all 25" high. Except for 2 carvers, dining chairs do not have arms.
- Guests are requested to make their selection the night before of what time they would like to eat together with their choices of cooked breakfast.
- Home cooked, locally sourced dinners are available to guests with choice of menu.
- Vegetarian or gluten free diets can be catered for but we would ask for prior notice.

Lounge

- We have a large guest lounge with television.
- The entrance door is 32" wide.
- There is a small bar with 5'0" French doors accessible from the lounge where guests can enjoy a pre-dinner drink.

Laundry

- Not available.

Shop

- Not available.

Outdoor Facilities

- See the 'Additional Information' section below.

Bedrooms

There is central heating throughout the guesthouse. The temperature of each guest bedroom is controlled by thermostatic controls on the radiators. The beds all have duvets and extra pillows and blankets are available in each room. Each bedroom has a digital teletext remote control television, and a 'hospitality' tray with tea, coffee and hot chocolate which is replenished daily. All bedrooms have wardrobe storage space together with bedside cabinets. All bedrooms have short pile carpets. Each of the 10 double bedded or twin bedded rooms has an en suite shower room. The 2 single bedrooms on the first floor each has a washbasin and share a bathroom.

Bedroom 1

- Ground floor, double bed; door 28" wide. Bedroom wheelchair accessible; bed height 22"; walk in shower.

Bedroom 2

Ground floor, twin beds; door 32" wide. Bedroom wheelchair accessible; bed height 22"; walk in shower.

Bedroom 3

- Ground floor, twin beds (one of which is an electric bed); door 32" wide. Bedroom wheelchair accessible; bed height 22"; wheel-in shower.

Bedroom 4

- Ground floor, twin beds; door 32" wide. Bedroom wheelchair accessible; bed height 22"; wheel-in shower.

Bedroom 5

- First floor, double bed, en suite walk in shower room.

Bedroom 6

- First floor, double bed, en suite walk in shower room.

Bedroom 7

- First floor, twin beds, en suite walk in shower room. (An extra put-u-up bed for 1 child can be accommodated in this room).

Bedroom 8

- First floor, twin beds, en suite walk in shower room.

Bedroom 9

- First floor, double bed, en suite walk in shower room.

Bedroom 10

- First floor, twin beds, en suite walk in shower room.

Bedroom 11

- First floor, twin beds, wash-hand basin. Shares bathroom/WC with Bedroom 12.

Bedroom 12

- First floor, 4'0" wide bed, wash-hand basin. Shares bathroom/WC with room 11.

Grounds and Gardens

- In addition to large car park, there is an acre of attractive lawns and gardens, part of which is fully enclosed for those guests with dogs. There are tables and chairs for those warm, sunny summer days.

Leisure Facilities

- Not available on site.
- There are swimming pools at both Ilfracombe and Barnstaple which has a large multi-activity leisure centre.

Additional Information

- Dogs and children are welcome at the Sunnymead.
- We are totally non-smoking.
- A selection of local information is available in our lounge.
- There is a folder in each guest bedroom which gives tourist information for the surrounding area.
- Fire extinguishers are situated in each corridor, in addition to one in the kitchen which are all checked professionally annually. The fire alarm rings continuously if evacuation is needed. If you need assistance in this kind of emergency (e.g. hearing or visual impairment) please let us know on arrival and we will ensure you are evacuated safely.

- We have gun safes, and gun cleaning facilities and cartridge storage. It is hotel policy that all guns coming into the hotel are locked in the safes. We can book all your shooting requirements for you if you wish.
- We can store bicycles and wetsuits/surfboards, together with drying facilities.
- We are happy to take delivery of any hired equipment required by our guests (see * below).

Contact Information

Address: Sunnymeade Country Hotel, Dean Cross, West Down, North Devon EX34 8NT

Telephone: 01271 863668

Fax: 01271 861660

Email: info@sunnymeade.co.uk

Website: www.sunnymeade.co.uk

Medical Centre: Caen Street Medical Centre, Braunton 08444778618

Vets: Argyll Veterinary Centre, Braunton 01271 812405

Hire of medical equipment: Barnstaple PLUSS 01271 345109

Local carers: Phoenix Care at Home, Chivenor, nr Braunton 01271 816577

Future Plans

- We have an ongoing plan to replace fixtures and fittings, as necessary, to ensure the continued comfort of all our guests.